

NEWSLETTER

We are looking forward to some upcoming changes! As you may know NuSystems, Inc. has been in business in the beautiful Carson Valley for over 37 years. For the past 17 years we have been operating from the Treehouse Property on Dresslerville Road. The owners of the Treehouse Property LLC have made the decision to sell the building.



NuSystems is excited to relocate to a new location in the Gardnerville area once the building sells. When the time comes to make the move you can rest assured knowing we will take every necessary step to ensure that the transition will be seamless for our customers. As for now we will continue to serve the Carson Valley and surrounding areas from the Treehouse Property.

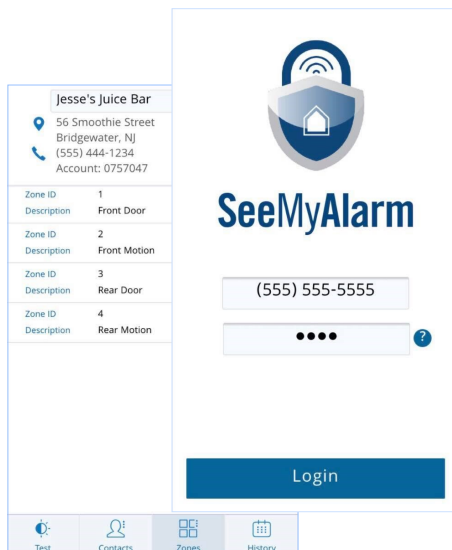
We will be sending out updates in our quarterly newsletters as well as posting them on our website, nusystems.com. If you have any questions or concerns please feel free to contact our office at 775-265-5775.

Did you know if your phone service is through a cable company, a Voice over Internet Protocol (VoIP) provider, or if you use a mobile phone only, your alarm may be at risk?

In order for your security system to reliably send alarm signals, a dependable communications link must exist inside your home. This can be a challenge as more and more options for telephone service become available. If you have made any changes to your phone service please contact our office.



New for Alarm Customers...



- Place your alarm system on test
- View alarm events in real time
- View account, zone list, contact list, and dispatch details
- Add multiple NuSystems alarm locations

Call for More Information!



Total Connect Users:



Is Your Panel Out of Sync?

A Panel Sync is when your alarm system and Total Connect compare and match their records of important information.

A Panel Sync is required when changes are made to the alarm system, either from Total Connect or from the alarm panel.

Although some alarm panels may automatically sync when changes are made you are able to manually sync the panel on Total Connect by going to:

More > My Location > Sync Panel

Another reason to do a Panel Sync is if your alarm status in Total Connect is different then the status on your alarm keypad. If the sync does not resolve the issue please contact our service department right away.



Gardnerville 775-265-5775 ~ Reno 775-852-5667 ~ Lake Tahoe 530-541-2020
www.nusystems.com ~ customerservice@nusystems.com

1266 Dresslerville Road ~ Gardnerville ~ NV 89460 ~ NV 20931A ~ CA 761124 ~ AC05406