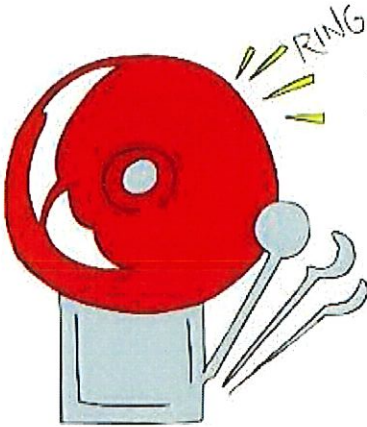


NEWSLETTER



How Should You Handle a False Alarm?

If your alarm goes off and you are certain it is a false alarm the first thing you should do is disarm your alarm system. This will turn off the siren.

Our monitoring station will be contacting you to notify you of the alarm, however you can also contact them by calling **1-866-99ABORT** to report the false alarm. If you do not have your account number available they can locate your system using your street address.

The monitoring station will need to verify your passcode to cancel the alarm. If you did not set up a specific password you will use your 4 digit alarm code.

Preventing False Alarms:

- * Make sure everyone with access to your home knows the proper procedures and codes for arming and disarming the system so that it can be consistently securing your property.
- * Lock your doors and windows and close them tightly in addition to arming your system.
- * Keep pets and balloons away from motion detectors.
- * Test your system regularly.

False alarms reduce the validity of real emergencies, put a burden on emergency resources, and you may incur false alarm fees. If your system has frequent false alarms please call our office to set up service right away.



Your Account Number Has Changed!

Please note the new account number located on your invoice. If you would like new alarm stickers please contact our office at 775-265-5775 or email customerservice@nusystems.com



Home Invasion Statistics

1 Property Crime Occurs
Every 3 Seconds

1 Burglary Occurs
Every 10 Seconds

1 Robbery Occurs
Every Minute

1 Violent Crime Occurs
Every 20 Seconds

1 Out of Every 5 Homes
Will Experience a Break-in

**Call to set up your
panic and duress
codes!**

(775) 265-5775

How to Keep the Burglar Out

Burglars look for easy access and signs that the home is unoccupied. Use the locks you have on all doors and windows.

House numbers should be clearly visible from the street.

The good news: While glass is vulnerable to attack, burglars are reluctant to break it because it is generally visible from the street and makes noise.

Lights at the front, back, and by garages are advisable. To save energy, use lights that are on a timer or that can be activated by motion.

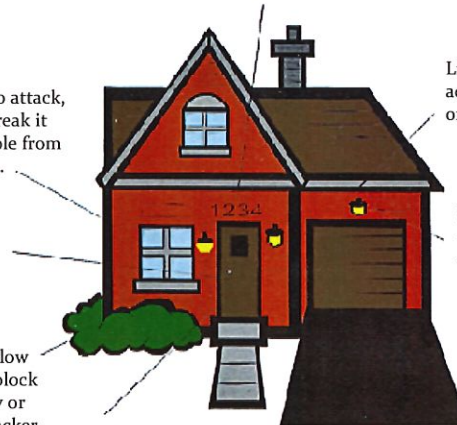
Never leave your garage unlocked, especially if it has a connecting door to the house.

Shrubs should be kept low enough so they do not block possible points of entry or conceal a potential attacker.

Solid core wood doors with frames that cannot be spread apart with a pry bar are recommended.

Never leave a spare key in a hiding place outside your home. Leave a key with a trusted neighbor or use a secure lock box.

Be sure to prominently display all burglar alarm signs and window stickers.



You Love Your Pets...

Let Us Help You Keep Them Safe

Call our office for details adding an outdoor sensor to your fence. Whether it's keeping the pets safe or knowing if someone enters your fenced in area, these sensors allow you to know exactly what is happening on your property at all times.

Also, inquire about **Total Connect***—a service that will allow you to receive a text message or email whenever your gate is accessed or left open for any amount of time.



*Not all systems qualify. Some additional equipment may be necessary. Additional costs may be associated with certain services.

Q & A About Your Call List

Q: What is a call list?

A: This is the list of contacts that you provide for our monitoring center to call in the event of an alarm emergency.

Q: Is it important to update my list?

A: Yes, it is a good idea to check your call list from time to time to make sure that the contacts and their numbers are current.

Q: Who should be on my call list?

A: It's up to you who you choose to have on your list. We suggest having someone who has access to your home and will be able to check on it, if needed.

Q: How do I update my list?

A: Send us your changes via mail, email, or fax and we will take care of the rest for you!

**Call our office if you would like
to review your call list!**

Gardnerville 775-265-5775 ~ Reno 775-852-5667 ~ Lake Tahoe 530-541-2020

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