

# 2018

First Quarter

# NEWSLETTER

*We Are Happy To Announce A Big Change,  
We Are Upgrading Our Central Station!*

*We know many have experienced difficulties in the way their alarm has been handled by the central station and we are finally in a position to make a change.*

*Along with this change you will also have access to the latest in alarm technology. We will be sending out updates as new services become available. If you would like to sign up to receive updates via email please contact our office.*

*We would like to thank you for your feedback and your patience. We are looking forward to a great year!*



## What is a Central Station?

When the alarm goes off at your home or business, monitoring professionals at the central station are there to contact you, the police, fire, or emergency service immediately.

The central station is open and monitoring your alarm system 24 hours a day 7 days a week. They are prepared to stay operational in the event of extreme weather or a natural disaster and are well trained in handling each alarm quickly and effectively.

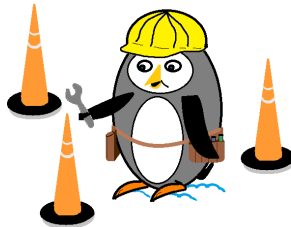


## After Hour Emergencies

We are always here to help!

Simply call 1-866-992-2678 and ask to be connected with a NuSystems technician.

# Under Construction



*Although we will be making several changes during the next few months please be assured you will not be caused any inconvenience and your alarm monitoring will not be compromised in anyway. If you should have any questions or concerns please feel free to contact our service department at 775-265-5775 or by email at [customerservice@nusystems.com](mailto:customerservice@nusystems.com)*



# Personal Emergency Response System

## Get Connected to Loved Ones & Medical Professionals

According to the Consumer Product Safety Council, 30%-40% of all falls can be prevented. For the falls that can't be prevented, our Personal Emergency Response System is there for your assistance! Continue your independent lifestyle and feel safe. Our Personal Emergency Response Systems allow you to have freedom and security! With one of our PERS you will receive 24/7 monitoring and help at the push of a button.

Our newest PERS unit requires no phone line, is simple to use, has 60+ hours of battery back up, and the option to add up to two medication dispensers.

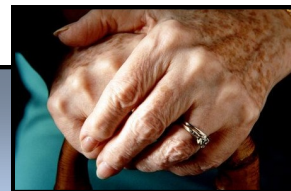
### Fall Statistics

- More than one-third of adults aged 65 years or older fall each year
- Older adults are hospitalized for fall related injuries five times more often than they are for injuries related to other causes
- 60% of fatal falls occur in the home

**Call Today for More Information!**

**775-265-5775**

“While being home alone, I fell and could not get up. I pushed my button and within minutes the woman answered my call, talked to me and sent help. All very fast. Thank you. Thank God I had the button to push.”  
—C.P., Satisfied Customer



### Tips for Fall Prevention and Injury Reduction:

- Practice routine weight bearing exercise
- Be properly educated on falls
- Install devices to assist you (i.e. hand-rails, nonslip tread)
- Take daily supplements approved by your doctor
- Remove objects that can be fall hazards
- Wear sensible shoes
- Make sure pathways in your home are well lit

### What is PERS?

The PERS pendant can be worn as a wrist band or as a necklace. With the simple touch of a button our experienced dispatchers will be notified that help is needed.

The dispatcher will speak through the PERS unit to quickly assess the situation, then help is contacted from either a neighbor, friend, family member, Emergency Medical Service, fire or police department.

**An Extra Pair of Eyes, Ears and Helping Hands...**



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